



For Immediate Release

UPCOMING SERVICE LINE MATERIAL NOTIFICATION

ERLANGER, Ky. (October 15, 2024) – A significant number of Northern Kentucky Water District (NKWD) customers will soon be receiving a notification in the mail regarding their water service line material as part of required notification from the United States Environmental Protection Agency’s revised Lead and Copper Rule.

“These notifications will alert the owner whether their service line material is lead, galvanized downstream from lead, or unknown material, which we have to consider as lead until we know otherwise,” said NKWD President/CEO Lindsey Rehtin. “It will also provide additional resources and information about lead for our customers.”

The service line is the small line that connects your house or building to the public water main. A portion of the service line from the water main to the water meter is owned by NKWD. The remainder is privately owned. The property owner is responsible for the private portion from the meter to the building. For meters found inside, NKWD is responsible up to the curb stop or the property line if no curb stop is present.

“When water leaves NKWD’s treatment plants, it does not contain lead. The potential for lead in drinking water is primarily from possible leaching from your building’s plumbing and service lines,” said Rehtin. “We are required to provide treatment that minimizes the corrosivity of the water. We do this by adjusting the pH and using a safe additive, a corrosion inhibitor, that protects the pipe material and helps lower the potential for lead to be released into the water.”

NKWD has created a service line inventory map where customers can search for information about both the private (customer owned) and public (NKWD owned) portion of a service line. It can be found on NKWD’s website: <https://nkywater.org/>

If you have questions or concerns for NKWD regarding lead in drinking water, please contact us at (859) 578-5451 or via email at SLI@nkywater.org

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