



Subdistrict O in Kenton County – Next Steps

Property Owners will need to complete the Water Service Connection Contract and pay a one-time tap fee that ensures your committed interest in public water. This action is requested by **November 1, 2024**.

The final streets selected for construction will be those that have the highest density (households per mile) with a sufficient number of signed Water Service Connection Contracts and paid tap fees to match the available funding. The one-time tap fee cost is \$1,403.83 for a standard, 5/8” meter setting.

HOW TO COMPLETE THE WATER SERVICE CONNECTION CONTRACT & PAY THE ONE-TIME TAP FEE:

1. Contracts and tap fees can be paid anytime during NKWD’s regular business hours at our Central Facility located at: 2835 Crescent Springs Road, Erlanger, Kentucky 41018.

Cash, credit/debit card, or checks are accepted forms of payment.

2. NKWD will also be available at the Independence Senior Center (2001 Jackwoods Pkwy, Independence, KY 41051) from 3 PM to 7 PM on the following dates:
 - September 16
 - October 22

Only credit/debit cards and checks will be accepted forms of payment. No cash will be accepted.

PAYMENT INFORMATION:

- There is an additional service charge of \$5.26 for payments made with credit/debit cards.
- Checks will be processed within the next business day.
- If your street is not selected to move forward to construction, NKWD will refund the tap fee.

FREQUENTLY ASKED QUESTIONS:

- **What if I pay the tap fee and then my street is not selected?**
 - *If your street is not selected to move forward to construction, NKWD will refund the tap fee.*
- **How much will it cost to install a private service line (from the meter to the home)?**
 - *You will need to contact a licensed plumber for an estimated cost of a private service line. The public side of the service line (from the water main to the meter) is included in the one-time tap fee.*
- **What will happen to my cistern?**
 - *You are allowed to keep your cistern even if you connect to public water. The two systems, however, cannot both be connected to your plumbing for water quality purposes.*
- **Can you tell me if I need a larger meter setting?**
 - *There are several factors that could indicate the need for a larger meter setting. We recommend contacting a licensed plumber who will be able to examine your property and make a recommendation.*
- **Where will my meter be located?**
 - *The meter will be set a few feet from the edge of the road within the right of way.*
- **Can I share a meter and split a service line with my neighbors?**
 - *No, service lines cannot be shared with a neighbor. Each household is required to have its own individual meter and service line.*