



## **NORTHERN KENTUCKY WATER DISTRICT – EMPLOYEE IMPERSONATION SCAM**

ERLANGER, Ky. (August 25, 2023) – The Northern Kentucky Water District (NKWD) has been made aware of an individual impersonating an NKWD employee in the City of Erlanger. This individual asked for the resident’s social security number and was threatening to turn off their water if they didn’t pay them \$300 immediately.

NKWD will never go door-to-door to ask for your social security number or immediate payment. An employee would not accept any form of payment in-person at your residence. This is a scam and residents should take precautions to protect themselves.

A NKWD employee can be identified in several ways. They will always carry a badge that identifies them as an employee. They also can be identified by NKWD shirts, hats, or trucks displaying the logo. If you are still unsure, you can contact the main number at (859) 578-9898 and inquire about the employee or your account.

NKWD has contacted the authorities regarding this incident. If you have more information or need to report a scam, you can call 911 (dispatch) or the non-emergency number:

Campbell County: 859-292-3622  
Kenton County: 859-356-3191

For more information about NKWD, visit the website at [www.nkywater.org](http://www.nkywater.org) or call (859) 578-9898.

## **HOW TO PROPERLY IDENTIFY A NKWD EMPLOYEE**

Every NKWD employee is required to carry a photo ID badge that displays the NKWD logo, as well as their name and job title. NKWD vehicles are very clearly marked with our company logo:

