



Payment of Bills

This information can be found in Section VIII of our Rates and Regulations

Water bills (quarterly) shall become delinquent on the date indicated on the bill, thirty (30) days after the billing date. Once considered delinquent, a 10 percent late penalty charge will be included and shown on the bill as the gross amount or "pay this amount after the due date."

If the bill is not paid within 45 days after the billing date, a fifteen (15) day cut-off notice will then be issued.

Payment of monthly bills: Water bills shall become delinquent on the date indicated on the bill, which is 15 days after billing date. At that time, a 10 percent late penalty charge will be included and shown on the bill as the gross amount or "pay this amount after the due date."

For water users on a monthly billing schedule, if the bill is not paid within 16 days after the billing date, a ten (10) day cut-off notice will then be issued.

Any customer who has been delinquent, whether on a monthly or quarterly schedule or has refused to pay past bills, may be required to pay a deposit.

In the event that the water service is disconnected for nonpayment of bills or failure to comply with the District's Rates, Rules and Regulations, a service charge will be added to the bill and the customer will be required to pay the full amount due plus the service charge before the water service can be restored to said customer.