



For Immediate Release

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NKWD TO IMPLEMENT AUTOMATED METER READING
An efficient way of collecting and managing meter reading data

Erlanger, KY – The Northern Kentucky Water District (NKWD) announced today it plans to install an automated water meter reading system (AMR) for its customers. The new technology is an upgrade from the existing meter reading system because it will allow NKWD to gather usage information much more quickly and efficiently.

Over the next year, crews from NKWD and from our contractor, National Metering Service (NMS), will be working in neighborhoods across Kenton and Campbell Counties to convert existing water meter equipment. Residents may notice these crews at homes and businesses performing installation of the new radio frequency devices that will allow NKWD employees to gather data by simply driving down the street. NKWD will send individual notices to customers when crews will be in their area.

For the safety and security of all NKWD customers, any installer or technician authorized by NKWD and NMS to perform this meter work will carry an official NKWD photo ID card.

“We are thrilled to be able to provide this modern, new upgrade to our customers,” said Mark Lofland, Vice President of Account Services and Billing for NKWD. “The new meter technology allows for a more cost effective way to gather meter reads and will help us provide even better service to each of our customers.”

There is no charge to customers for the updated meter equipment and installation is generally completed within minutes. Anyone in the NKWD service area with any questions or who requires additional information should call NKWD at 859-578-9898.

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Northern Kentucky Water District (NKWD) serves approximately 80,000 customer accounts, or approximately 300,000 people in Campbell and Kenton Counties, portions of Boone, Grant and Pendleton Counties, and the Greater Cincinnati Northern Kentucky International Airport.