

KENTUCKY PUBLIC SERVICE COMMISSION NOTICE

Per the order of the Kentucky Public Service Commission applicable to the coronavirus emergency, the District is temporarily suspending water service disconnections and assessment of penalties for late payment. However, customers are still responsible for water service charges owed to the District. If you are having difficulty paying, the District wants to help and can provide assistance in the form of flexible payment plans. Please contact Customer Service at (859) 578-9898 if you have questions on what amount to pay (your bill may still show penalties when none are due) or if you need to make payment arrangements.